

Kismet Hosting

PERSONAL HOSTING PDF

About the Hosting Package

Below is a table highlighting the main features included in this hosting package. If you have any questions, please do not hesitate to contact us and we'll help you out!

Feature	Details
Package Name	Personal
Web Space	500MB
Monthly Bandwidth	5GB
Email Addresses	25
MySQL Databases	25
Sub.Domains	25
Parked Domains	2
Add-On Domains	2
Monthly Price	£2.50
Yearly Price	£25
Free Domain	N/A

About Kismet Hosting

The Company

Kismet Hosting are committed to offering you the best value hosting for your small business, blog or personal site. We have kept our packages simple and hassle free to make you life easier.

The Data Centre

We operate in a privately owned state-of-the-art data centre in Orlando, Florida. The world-class multi-homed facility connects directly to Tier 1 backbones with diverse path connectivity and is supported by fully redundant environmental and power systems. A highly dedicated team of certified network engineers and technicians monitors the network and server operations continually around the clock.

The facility is trusted by over 100,000 websites worldwide and is currently home to over 1,500 hosting servers.

Network Connectivity

- 2 - Gig-E Level3 (2,000 Mbps) fiber optic lines
- 1 - Gig-E Time Warner Telecom (1,000 Mbps) fiber optic line

Network Equipment

The network is 100% powered by Cisco routers and switches. It is a redundant load balanced network using star topology consisting of two Cisco Catalyst 6500's core routers, multiple Cisco 2950 & 1900 switches throughout where there is no single point of failure.

No contacts

Our 'no contacts' philosophy means you are never committed for longer than you have pre-paid. If you pay for a month in advance you can leave after that month, likewise if you pay for 12 months in advance you can leave after those expire. We are so confident you'll love our service we offer a 14 day no questions asked money back guarantee*. We'll refund the hosting costs entirely.

No overselling

Unlike many other hosting providers we will never oversell hosting. Overselling is the practice of selling hosting accounts with huge amounts of resources with the assumption that the client will never use them and therefore do not need to be provisioned. Kismet Hosting guarantee that if you pay for 5GB of disk space, 5GB of disk space will immediately be reserved for your exclusive use.

Getting personal

We believe in the personal touch. Email gettingpersonal@kismethosing.com and a personal customer relationship manager will respond to your enquiry quickly and professionally. You'll get to know their personal email address as they work to help you out and they will become your personal point of contact with Kismet Hosting in the future if you ever need to contact us.

Free account reviews

Every so often a customer relationship manager will review your hosting account to ensure you are still getting the best value for money based on your usage of your account. He or she will email you if you'd be better off upgrading or downgrading your hosting account. This service is provided free of charge.

"Hosted by" program

Add a 'hosted by' graphic to your websites index page and link it to our homepage and we'll give you a 15% monthly discount on your hosting. Just email our support staff and once you've added the image and we'll apply a credit to the value of 15% of your invoice to your account!

*Domain names excluded.

How to order

You can order all our hosting packages on the 'MyKismet' account management website at <http://my.kismethosting.com/>. If you require any help, just drop us an email, gettingpersonal@kismethosting.com

Hosting Discount

As our main sales website is offline, we'd like to offer you 15% off your first order. Just enter KH-SORRY15 when prompted for a coupon code during check-out or mention the offer to a representative.

Students

We also have a range of student hosting options from £10/year. Please contact us for information.